

carbonTRACK Operations Engineer

CarbonTRACK is seeking an experienced, resolution focused Electrical Engineer or technically savvy individual to join our Operations team. The successful applicant will have a passion for root cause analysis, developing solutions for a multitude of exciting new applications and a keen desire to see the business grow.

At carbonTRACK, we are changing the way people use and understand energy. We envision a world where energy is consumed sustainably, shared fairly, and empowers all people.

Our energy management hub, coupled with our app are enabling people to take control of their sustainability profile, through monitoring, control and home automation.

THE ROLE

The Operations Engineer will be an integral part of the Operations Department, working alongside multiple other Operations Engineers, their main duties will include, but not limited to the following:

- The development of channel partner solutions
- Engaging in onsite training of both channel partner and installers
- Implementation of developed solutions
- Installer point of contact
- Maintaining the integrity of the fleet
- Programming/root cause analysis of products
- Supporting Sales in an account management capacity, solution scoping etc.
- Overseas channel partner training – potential travel
- The development of new product manuals
- Ad hoc Operational tasks i.e. receiving/dispatching of goods etc.

SKILLS & EXPERIENCE

- Min. degree qualified electrical engineer plus 5+ years' working experience, or
- 10+ years' experience working within a technical environment
- The Ideal candidate will have hands on practical experience in root cause analysis and integration experience
- Computer literate – Microsoft suit of products – others an advantage!

OTHER ATTRIBUTES

- Ability to communicate effectively with a number of stakeholders i.e. Management, installers and customers

- Composed phone manner
- Great Attention to detail
- Ability to work autonomously or part of team
- Must have a can-do attitude and work effectively in a fast paced Operations team
- The ability to plan, time manage and prioritise tasks is a must!

This is a full time position working within a prime central Hawthorn location, within walking distance to public transport.

Remuneration is based on how closely the above criteria is met.

If you meet the above criteria please send you CV and cover letter to careers@carbontrack.com.au as one document or apply online through seek.

Note: All applicants must be legally entitled to work within Australia with full working rights.

Recruiters, please do not reply to this advertisement